

Prices and conditions for event support 2022

Hourly rates

Description		Standard hourly rate 8h/day	Cost rate for overtime for the 9.- 12. Hours (+ 35 %)	Cost rate for overtime for the 9.- 12 on Sundays and holidays (+ 55 %)
Host/Hostess		€ 34,20	€ 46,17	€ 53,00
Host Supervisor		€ 40,70	€ 54,95	€ 63,10

The rates quoted - which include all ancillary wage costs such as taxes, social security and employers' liability insurance contributions - are exclusive of statutory VAT. No night surcharges will be invoiced. On the **days 24.+25.+26.+31.12. and 01.01.** we charge a surcharge of **100% on the standard hourly rate.**

Quality standards:

Dress standard:

Our employees work in the agreed dress code (black trousers, white shirt or white blouse, jacket/blazer) We consequently guarantee a uniform appearance for your events.

Women

- ❖ Well-groomed haircut: hair is tied up and strands of hair must not hang in the face.
- ❖ Well-groomed and clean hands and nails: no nail polish or gel nails.
- ❖ No or discreet make-up.
- ❖ No visible piercings and tattoos.
- ❖ Black classic women's shoe without ornaments

Men

- ❖ Well-groomed haircut
- ❖ Well-groomed beard or clean shave.
- ❖ No visible piercings and tattoos.
- ❖ Black socks and black suit shoes.

Please note when booking our staff:

- ❖ Minimum assignment service: **4** hours excl. break per day/employee (will also be charged).
- ❖ Maximum deployment time: **12** hours
- ❖ Break regulation: From 6 net working hours, the employee must take a statutory break of 30 minutes or 2 x 15 minutes! No break may be deducted up to 6 net working hours.
- ❖ For scheduled assignments of 6 hours or more, we would greatly appreciate a healthy snack for motivation
- ❖ Cancellation: Cancellations up to 48 hours before the start of the assignment are treated as goodwill.

For cancellations within 48 hours before the start of the assignment, we charge **4** hours per employee, as well as the demonstrable additional effort incurred.

Cancellations outside office hours (Mon-Fri: 09:00-17:00) and especially at the end of the week are not possible!